



Essex KE-265 Instruction Addendum

Please Read this first.

When using the supplied 12V DC power supply (Part #PS12VDC1500 Original Part #12V1500MARS) in powering your KE-265 please attach the + side to post #4 and the – side to post #3 labeled “DC IN/OUT”.

You can refer to this note on page #3 in the Essex KE-265 operations manual.

This power supply will only power a door strike or mag lock if it is a DC door strike or mag lock. If you are installing a AC door strike or mag lock you must use a separate AC power supply for power to the strike or lock. We also suggest you use a battery backup on your KE-265.

If you are also using our illuminated switches (Part #SWSSI-SPDT) on the same job, you can use the above power supply to power both the KE-265 and up to 10 illuminated switches at the same time. The illuminated switches draw 20ma each.

If you are powering a door strike or mag lock with the supplied 12V DC power supply please read the power requirements for the strike or lock to make sure you have enough power for the 265, lock, camera and illuminated switches.

If you are also using one of our cameras on the same job, you can use the above power supply to power both the KE-265 and up to 2 cameras at the same time. The cameras draw 100ma or less each.

If you are powering a door strike or mag lock with the supplied 12V DC power supply please read the power requirements for the strike or lock to make sure you have enough power for the 265, lock, camera and illuminated switches.

If you have any other questions pertaining to any of our products please call us.

007 Systems
562 396 4007



Essex Warranty Information

We are a reseller of Essex products, all warranties of our Essex products will be covered by Essex Electronics Inc. This means If you have a factory related defective product made by Essex Electronics and sold by 007 Systems and is still in the warranty period, you should

1. Call Essex at 1800 KEY LESS (1800 539 5377), ask for tech support.
2. Tell the technician the problem with your Essex product.
Most likely they can instruct you on a fix for your problem.
If the Essex product has a factory related malfunction and is still in the warranty period, ask for a RMA number from the technician.
At this point you have a choice.
3. You can use the RMA # and ship the product back to Essex for test, repair or replacement. Here is there shipping address.

Essex Electronics Inc.

1130 Mark Ave.

Carpinteria, CA 93013-2918

Please remember to put the RMA # on the product in the box and on the outside of the box.

If the RMA# is not labeled on the box they will return it without a test, replace or repair.

They will then test your product. Determine if it has a factory related malfunction and if it does, they will either fix it or replace it and ship it back to you at no cost.

If it is determined to be working properly. They will return the tested parts to you.

or

1. You can call us and request an immediate replacement.
We will fax or email you this form requesting an immediate replacement. Sign it and supply the needed credit card information (if we do not already have it) fax or email it back and us and we will ship you out a new requested part via ground along with a shipping label and box to ship the malfunctioning part back to Essex. We will then charge your credit card for the new product shipped to you including shipping.
Essex will test your product. Determine if it is a factory related malfunction and if it is a factory related malfunction, they will issue us a credit. When we receive the credit, we will credit you the cost of the part we charged for the replacement including shipping.
If the returned product is determined to be working properly, Essex will ship the product back to you and you are now the owner of two products.

Please make sure your Essex product has a factory related malfunction before you start this process.

Company _____ Contact _____

Phone _____ Fax _____ Email _____

Name on Credit Card: _____

Card Billing Address: _____

City _____ State _____ Zip _____

Credit Card: MC VISA DISC AMX Expiration Date: /

Card # last 3 digits on back

Signature _____

By signing this form you are asking for the purchase of requested products listed here. RMA# _____

Parts Requested _____

